

Department of Transitional Assistance, Young Parents Program

Chapter 257 Rate Development Provider Session

December 15, 2015



Agenda

- I. Introductions
- II. Chapter 257 Context
- **III. Provider Survey**
- IV. Programmatic Considerations
- V. Next Steps



I. Introductions

- Executive Office of Health and Human Services (EOHHS)
- Department of Transitional Assistance (DTA)
- Public Consulting Group, Inc. (PCG)

II. Chapter 257 Context

- Chapter 257 of the Acts of 2008 Overview
 - Regulates pricing for the Purchase of Service (POS) system.
 - Places authority for determination of POS reimbursement rates with the Executive Office of Health and Human Services under MGL 118E.
 - PCG provides consulting and staffing support for the development of Chapter 257 pricing.
- Chapter 257 of the Acts of 2008 Requirements
 - The following criteria be considered when setting and reviewing human service reimbursement rates:
 - Reasonable costs incurred by efficiently and economically operated providers
 - Reasonable costs to providers of any existing or new governmental mandate
 - Changes in costs associated with the delivery of services (e.g. inflation)
 - Substantial geographical differences in the costs of service delivery

III. Provider Survey

- EOHHS and PCG would like to better understand the time, effort and expenses associated with YPP service delivery in order to establish reasonable and accurate YPP payment rates that comply with Chapter 257 and other regulatory requirements.
- PCG will distribute an electronic survey via email that seeks to collect some of that data based on your input.

Survey Distribution Date: Wednesday, 12/16

Survey Due Date: Wednesday, 12/30



II. Provider Survey

- Below is a sampling of questions from the provider survey.
 - Program Information Sample Question: How many program sites does your organization operate that are associated with the YPP program?
 - Costs Sample Question: What is your organization's total cost for FY15?
 - Client Information Sample Question: On average, how many clients do you serve per year?
- Completion of the survey may require involvement from both programmatic and fiscal personnel. However, only one survey per site should be submitted.

II. Provider Survey Submissions

 Please click "Submit" when you finish answering all of the questions in the survey. After you submit the survey results, you will be taken to a new webpage thanking you for your submission.



 PCG is happy to provide technical assistance should any questions or issues arise during the survey period.

Help Line: 877-427-3691

Email Account: EOHHSprovidersurvey@pcgus.com

IV. Programmatic Considerations

Are any YPP services that you provide missing from this list?

- Recruitment
- Assessment and Intake
- Orientation
- Basic Education
- Life and Parenting Skills
- Prevocational Activities
- Periodic Reassessment
- Personal, Academic and Vocational Counseling
- Job Development
- Placement and Follow-Up
- Case Management, Advocacy and Referral
- Negative Terminations
- Transition Plans Due to Program Closings



IV. Programmatic Considerations

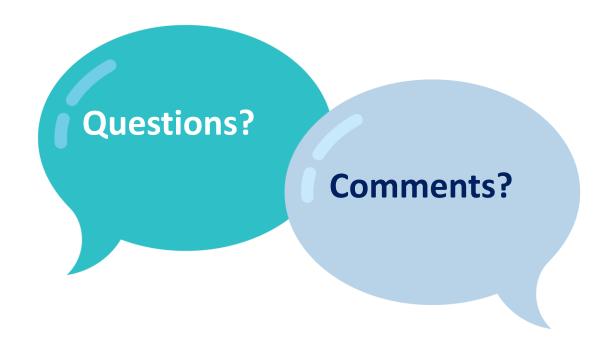
Please take 5-10 minutes to independently review these questions and write down your thoughts.



- 1. What are your top three to five pain points with your YPP program as a whole?
- 2. What are the top three to five aspects of your YPP program that are easiest to accomplish?
- 3. Tell us about your success stories.

V. Next Steps

- Discuss provider feedback internally
- Develop and recommend final rate review proposal to executive staff
- Propose rates via a draft regulation
- Public hearing (oral and written testimony)
- Review submitted testimony
- Revise rates as needed
- Finalize rates



The meeting presentation will be posted on Chapter 257 website:

<u>www.mass.gov/eohhs/provider/contracting/chap257/meetings-andevents</u>

Comments and questions regarding Chapter 257 process can be sent to: EOHHSprovidersurvey@pcgus.com